Evolution MINING
Red Lake Operation

INTERNAL/EXTERNAL CAREER OPPORTUNITY

The Red Lake district is located 180 kilometers north of Dryden about 100 kilometers from the Manitoba border in Northwestern Ontario, Canada. It spans 42,000 hectares and has produced over 29 million ounces of gold since 1949. Our Red Lake Operation includes the Red Lake and Campbell underground mining and processing complexes, and Cochenour, a potential new source of ore. As Evolution's newest asset and our first in North America, we are excited by the opportunities here. The Red Lake Operation is located in an area where you will experience the best in Northern lifestyle, in the heart of a lake-studded, boreal forest region in Sunset Country. Red Lake is known for its natural beauty, abundant wildlife, and incredible Canadian fishing in the many freshwater lakes in the area.

We want your time at Evolution to be a highlight of your career. We will dare you to think differently, act like an owner and live our values of safety, accountability, excellence and respect. We take pride in looking after our people and are passionate about personal development. We will help you build on your strengths, appreciate your diversity, provide opportunities for your development and challenge you to be your best. We will make sure you are clear on your accountabilities and have the right resources, systems and tools to achieve and succeed in your role. As a growth focused business, we recognise our people's efforts and reward the outcomes they deliver, as well as how they delivered them.

IT Support Analyst (10-month Contract) – RLO-03 (Information Technology)

Red Lake Operation

Reporting to the **IT Superintendent** the **IT Support Analyst** will be directly responsible for IT Help Desk Support at Evolution Mining Red Lake Operation (RLO) by diagnosing and resolving technical end-user issues and requests. The schedule for this role will be a **Local 4x3, 10.5 hours**, offering a great work/life balance.

What you'll do

- Manage the daily Help Desk Support via ticketing system.
- Perform on-site analysis, diagnosis, technical assistance and resolution to IT issues.
- Create, modify and delete users accounts, groups, and accesses.
- Troubleshoot end-user network, software, and hardware problems.
- Perform repairs or upgrades to workstations as required.
- Operate, support, and maintain a wide variety of computing systems.
- Assist with hardware, software, asset & electronic waste management.
- Coordinate with vendors to provide warranty services and to resolve technical issues.
- Provide basic training for end-users with varying levels of computer knowledge to allow them to resolve similar problems in the future without helpdesk intervention.
- Participate in morning meetings to discuss safety and plan/prioritize daily tasks.
- Document resolutions and troubleshooting steps.
- Adhere to all relevant Evolution and Red Lake Operation policies and procedures.
- Commit to maintaining health, safety and security standards and principles.
- Demonstrate behaviors aligned with the Evolution Mining values.
- Perform all other duties as assigned.

Who you are

- Post-secondary degree or diploma in the Computer Sciences, Technology field, or equivalent years of experience with a minimum 2 to 3 years of systems-specific experience.
- Microsoft certifications highly regarded.

How to Apply

Applications close on **Monday, August 10, 2020**. Interested candidates are to apply by sending your resume and cover letter to HR.RLO@evolutionmining.com referencing the Job Number **RLO-03**. At this time, we are not accepting candidates referred by recruitment agencies. Internal candidates must submit a job application form to Connor Ranger, People and Culture. Please note that relocation will not be available to those located within 80 kilometers of Red Lake Gold Mines or for contract positions. As an equal

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opportunity employer, Evolution is committed to diversity, inclusion, and accessibility. We encourage all qualified candidates to apply. Accommodations are available on request for candidates taking part in all aspects of the selection process.