Cowal Gold Operations (CGO) Complaints Register – 1 November – 30 November

Schedule 2 of the Development Consent (DA 14/98) includes Condition 9.4(a)(v), which requires that a complaints register, updated on a monthly basis, be made publicly available on the Cowal Gold Project's website.

DETAILS	28/11/2019 - Near neighbour called to advise the recent blast had shaken house. No damage reported. Investigation found both over pressure and vibration were well under compliance limits and there were no exceedances. Near neighbour advised.
	28/11/2019 — Community member complained regarding parking. Investigation took place and a communication to all staff was prepared to advise staff not to park in front of or block any access to businesses. Complainant was advised and complaint closed out