

Cowal Gold Operation (CGO)
Complaints Register – 1 September to 30 September 2018

Schedule 2 of the Development Consent (DA 14/98) includes Condition 9.4(a)(v), which requires that a complaints register, updated on a monthly basis, be made publicly available on the Cowal Gold Project's website.

DETAILS	Community member
COMPLAINT / CONCERN	Community complaint received in relation to erratic driving on Lake Cowal Road
DATE and TIME	27/09/2018 at 5.30am
OUTCOME	Following investigation by ESR Superintendent the vehicle and driver could not be identified with certainty. Site-wide reminder email to be sent regarding driver behaviour to and from work.
DATE OF RESPONSE	Initial response – 27/09/2018 Complaint closed – 15/10/2018