Cowal Gold Operations (CGO) <u>Complaints Register 1st January – 31st January 2025</u>

Schedule 2 of the Development Consent (DA 14/98) includes Condition 9.4(a)(v), which requires that a complaint register, updated on a monthly basis, be made publicly available on the Cowal Gold Project's website.

DETAILS	23 January
	Received a call through Community Feedback line from a business owner. Business owner was frustrated by Evolution employees that continue to park around their business which is impacting access points for both delivery drivers and their employees.
	Actions:
	Communication put out to site notifying our employees on the preferred parking options to minimise impact to business.
	Communication to those vehicles directly involved.
	Business owner to install additional parking signage.