

Cowal Gold Operations (CGO)
Complaints Register 1 September 2023 – 30 September 2023

Schedule 2 of the Development Consent (DA 14/98) includes Condition 9.4(a)(v), which requires that a complaint register, updated on a monthly basis, be made publicly available on the Cowal Gold Project's website.

<p>DETAILS</p>	<p>8-9-2023</p> <p>CGO Community & Sustainability team received an email from a nearby landholder expressing concerns following a dust incident where their property and surrounding areas were impacted by a thick dust cloud.</p> <p>Actions: Full investigation and dust sampling occurred following incident. Meetings scheduled with landholders directly impacted.</p> <p>9-9-2023</p> <p>CGO Community team received an email from a nearby landholder expressing concerns around raised dust levels coming from the site from the afternoon and evening of the 7th of September. They raised health concerns. Nearby neighbour also noted increased noise & light from operations.</p> <p>Actions: Full investigation and dust sampling occurred following incident. Meetings scheduled with landholder directly impacted. Lighting plan under review. Quarterly noise monitoring ongoing and no exceeding levels have been recorded.</p> <p>18-9-2023</p> <p>CGO Community team received a call from nearby neighbour of the Evolution UG accommodation village. They had concerns around upkeep of village grounds, water leaking down Hyde Lane, lighting was bright from village and rubbish left along fence following installation.</p> <p>Actions: Globe wattage reduced in village lighting to reduce glare. Plumber rectified water leakage seen in Hyde Lane. Rubbish picked up along new Hyde Lane fence and maintenance of yard contract reviewed.</p>
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