Cowal Gold Operations (CGO) Complaints Register 1st August – 31st August 2021

Schedule 2 of the Development Consent (DA 14/98) includes Condition 9.4(a)(v), which requires that a complaint register, updated on a monthly basis, be made publicly available on the Cowal Gold Project's website.

DETAILS	
	15/7/2021
	Notification via email from BSC that a 30-ton crane was seen on Bodell's lane which if engaged by EVN, it would be a breech to the current DA consent.
	Immediate investigation through site access and planning logs determined crane contractor was not engaged by EVN.
	Contact with a crane operator determined that the one seen on Bodell's lane was engaged by a property on Clear Ridge Road for the construction of a commercial shed.
	This information was reported back to BSC.
	Comms also to go out to site to re-enforce the importance of using the approved access routes to site to all of our employees and contract partners.